



ERSG/Project/FS/025/12

**PROJECT:**  
**INTEGRATED MANAGEMENT SYSTEM (IMS)**

**OUR SERVICES COVER THE FOLLOWING AREAS:**

- Process Hazard Analysis
- Enterprise Risk Management
- Project Management
- RUBI-Software
- Business Continuity Systems
- Process Safety Management
- Risk Training Solutions
- Environmental Management



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# Q. H. & M. BIRT PTY LTD INTEGRATED MANAGEMENT SYSTEM



## Project Intro.

**INDUSTRY:** CONSTRUCTION  
**SECTOR:** CONSTRUCTION

Q. H. & M. BIRT engaged ERSG consultants to develop an Electronic Integrated Business Management System (IMS) for the organization.

The project was awarded to ERS in March 2012

## Project Scope

**The project scope included the following:**

- ⇒ Design and develop an Electronic Business Integrated Management System covering the following standards:
  - ⇒ Australian Business Excellence Model
  - ⇒ ISO 14001-Environment
  - ⇒ ISO 9000-Quality
  - ⇒ AS/NZS 4801-Occupational Health & Safety
- ⇒ The system will include an **automated plan developing module** i.e. Safety Plans. Project plans, etc.
- ⇒ The system should be linked to all current applications (software) being used and accessible on the company server.



## Project Results

The **integrated Health, Safety and Environment project** resulted in the following **outcomes** for the company and users:

- ⇒ Easy access to all systems relating to the Q-Birt IMS.
- ⇒ Centralized document and record system and trained users
- ⇒ All IMS processes depicted as a Process Flow Chart for easy viewing
- ⇒ Automated plan development system i.e. OH&S Plans
- ⇒ Quick access to core tools / spreadsheets
- ⇒ Easy access to processes and documentation during internal and external audits

## SOFTWARE APPLICATION

ERSG developed a customized web based **software** package based on all relevant standards applicable to the project. Through the use of custom system development, ERSG was able to tailor the IMS system exactly to Q. H. & M. BIRT's needs. The system is visual and includes flowcharts with drill-down capability for each of the processes included. It also has a document library for access to all company documents in a standard best-practice format.